



Automatic Renewal Service Rule

Last updated at 2024-02

If these rules are deemed to be in conflict with the YouCloud Product Service Contract, these Rules shall prevail. You click to purchase, open and use the automatic renewal Service of YouCloud products (hereinafter referred to as the "Automatic renewal Service"), you are deemed to agree to these Rules.

You understand and agree that:

1. Your membership is for a pre-determined duration as agreed when you subscribe. **Depending on your selection, it may thereafter automatically renew on a month-to-month basis until terminated.** You must have a device that supports the Platform and internet access in order to view the Service Content (as defined below). You will also need to provide a current, valid, accepted method of payment (which may be updated from time to time). If you select the automatic renewal option, in order to avoid further billing of charges for the Services, you must cancel your membership at least 24 hours prior to the commencement of the relevant renewal period.

Subscription plans may be offered by us directly or in partnership with select third parties. **We are not responsible for any products or services provided by such third parties.** Please be aware that different subscription plans may have additional terms, such as special offers, and these are disclosed to you upon sign-up or through other communications.

2. The subscription fee for the Service and any other charges incurred (such as taxes and transaction fees) will be charged on a one-time basis, or on a monthly basis (if you select the automatic renewal option) to your selected payment method on the calendar day that corresponds to the date you commenced paying for the Service (or such other date, if that date has changed due to declined method of payment or other reason). We will authorise your payment method in anticipation of future subscription charges once you have subscribed.

3. The valid, permitted payment methods are in your Account Page. You may update your payment method from time to time. You authorise us to continue charging the selected payment method. If your primary payment method is declined you authorise us to charge any amounts owed to any other methods of payment you have connected to your account. You remain responsible for any uncollected charges. We may suspend your account if your method of payment is declined and will reactivate such service once you have settled the outstanding amount. Please note that certain payment methods may attract additional charges (such as exchange fees or processing fees). You are solely responsible for payment of such charges.



4. You can cancel your subscription to the Services at any time. You will have access to the Services until the date your paid-up subscription ceases. We do not issue partial refunds or credits for termination of Services mid-billing cycle. If you have signed up for the Services via a third party, you may need to terminate through that third party (for example, if you have subscribed through an in-app store payment method). The method of terminating your service varies by provider, such as switching off ‘auto-renew’ in your third party account settings.

5. We may change the plans we offer for subscribing to the Services, or adjust the pricing of the same, at any time and in any manner we determine. Any change or renewal of the fee will be notified to you by email and you agree if you have no objection and continue to apply.

6. Except as specifically provided for in these Terms, payments are non-refundable. However, if you unsubscribe from the Services, you will have access to the Services until the end of your billing cycle.

7. YouCloud Service Agreement and Privacy Policy: <https://youcloud.com/legal-agreement>

YouCloud