

Privacy Policy

Updated on November 20, 2025

Prompt Clauses:

This Privacy Policy strictly complies with the user data usage specifications of third-party platforms (including but not limited to Google, Facebook, DingTalk, Feishu, etc., the same below): When you log in to YouCloud products through a third-party platform, we will only obtain your user data through the relevant services of the third-party platform to provide or improve the functions of YouCloud products, and will never use it for advertising, marketing, third-party sharing or other purposes unrelated to the functions.

To further comply with the data security requirements of third-party platforms, we hereby issue the following supplementary statements regarding the use of user data of third-party platforms, the application of Google Workspace APIs, and the transmission of third-party AI tools:

Statement on Not Involving the Development, Improvement or Training of AI/ML Learning Models:

We will not use user data from third-party platforms to develop, improve or train AI/ML learning models; nor will we use Google Workspace APIs to develop, improve or train non-personalized AI/ML models.

Statement on Data Transmission of Third-Party AI Tools:

“We use third-party AI tools only to complete specific analysis tasks entrusted by customers, and will not use customer data to improve the general models of third-party AI tools.”

“We only process relevant data in accordance with the customer's explicit authorization and specific analysis needs, and all analysis results are for the exclusive use of that customer.”

Types of data transmitted:

1. Advertising delivery effect data (such as click-through rate, conversion rate, impressions and other delivery indicators)



2. Advertising material content (such as pictures, videos, copy and other creative materials)
3. Other types of data provided or authorized by customers.

“All data transmission and AI analysis are to provide personalized and customized services for customers, and are not used to train general AI models or provide services for other customers.”

Purposes of data transmission:

1. Provide customers with personalized advertising delivery effect analysis services
2. Evaluate advertising material quality and optimization suggestions according to customers' specific needs
3. Generate customized reports based on customers' self-defined analysis dimensions
4. Assist customers in optimizing advertising strategies and material creativity
5. Other data transmission purposes for services based on customers' personalized needs.

Thank you for using YouCloud products! Your trust is very important to us. We deeply understand the importance of personal information to you. We will take corresponding safety protection measures in accordance with legal and regulatory requirements to strive to protect the security and controllability of your personal information. In view of this, the provider of YouCloud services (hereinafter referred to as "YouCloud" or "we") formulates this "Privacy Policy" (hereinafter referred to as "this Policy/this Privacy Policy") and reminds you:

This Privacy Policy applies to all YouCloud products and services, including but not limited to computer terminals, webpages, provision of third-party websites and application programming interfaces (APIs), as well as continuously innovated and developed products and services. If a certain service or several services provided by YouCloud have their own separate privacy policies, the privacy policies corresponding to such services will together with this Privacy Policy form a complete set of privacy rights policies, which will take effect simultaneously.

It should be specially noted that this Policy does not apply to services provided to you by other third parties. To ensure a smooth product experience, you may receive content or web links provided by third parties. Please carefully choose whether to access links, content, products



and services provided by third parties. Before submitting personal information to a third party, please carefully read the privacy policies of those third parties.

Before using any of our products or services, please be sure to carefully read and thoroughly understand this Policy. In particular, the clauses marked in bold/bold underlined should be read with emphasis, and you may start using after confirming that you have fully understood and agreed.

If you purchase YouCloud 365, please pay special attention that YouCloud 365, as a To B type commercial application tool, is open for use by enterprise organizations. You confirm and guarantee that you have the right to register a YouCloud 365 account on behalf of your unit/organization and have obtained the authorization from your unit/organization to act as the administrator of the YouCloud 365 account. You acknowledge, understand and confirm that, as the administrator of YouCloud 365, you have the right to open account seat usage permissions for other personnel of your unit/organization in accordance with the number of account seats purchased by your unit/organization. At the same time, opening seat usage permissions to other personnel indicates that you guarantee that you have the right to agree to the content of this Privacy Policy on behalf of the corresponding account seat users, who shall be bound by this Privacy Policy, and you shall be responsible for managing the corresponding account seat users to ensure that they comply with this Privacy Policy.

Please note that we may review and update our policies from time to time, so the relevant measures will change accordingly. We kindly ask you to visit this page regularly to ensure that you are always aware of the latest version of our Privacy Policy. **After reading this Policy, if you have any questions about this Privacy Policy or matters related to this Privacy Policy, you can send an email to feedback@youcloud.com to communicate with us for resolution.**

Your use or continued use of YouCloud services indicates that you agree to our collection, use, storage and sharing of your information in accordance with this Privacy Policy.

Part One: Glossary

1. **"YouCloud"**: Refers to the "YouCloud" service product, including but not limited to the computer terminal (domain name: <https://youcloud.com/>).
2. **"YouCloud" product and service provider**: Refers to the team and organization that researches, develops and provides "YouCloud" service products and services.
3. **Minor**: Refers to a natural person under the age of 18.
4. **Child**: Refers to a minor under the age of 14.
5. **Personal information**: Refers to various information recorded in electronic or other forms that can identify the identity of a specific natural person alone or in combination with other information or reflect the activity status of a specific natural person. However, it does not include anonymized information.
6. **Sensitive personal information**: Refers to personal private information including ID card numbers, personal biometric information, bank account numbers, property information, travel trajectories, transaction information, child information, etc. (We will prominently mark specific sensitive personal information in bold in this Privacy Policy).
7. **Deletion of personal information**: Refers to the act of removing personal information from the systems involved in the realization of daily business functions, keeping it in a state that cannot be retrieved or accessed.
8. **Device**: Refers to a device that can be used to access our products and/or services, such as a desktop computer, laptop computer, tablet computer or smartphone.
9. **Unique device identifier (exclusive ID or UUID)**: Refers to a string of characters programmed into the device by the device manufacturer, which can be used to uniquely identify the corresponding device (such as IMEI/android ID/IDFA/OpenUDID/GUID/SIM card IMSI information, etc.).
10. **IP address**: Each device connected to the Internet is assigned a number called an Internet Protocol (IP) address. These numbers are usually assigned based on geographical regions. An IP address can usually be used to identify the location of a device when it is connected to the Internet.
11. **SSL**: SSL (Secure Socket Layer), also known as Secure Sockets Layer, is a security protocol implemented on the Transmission Control Protocol/Internet Protocol (TCP/IP). SSL supports various types of networks and provides three basic security services, all of which achieve information confidentiality through the use of public key and symmetric key technologies.
12. **Cookie**: A Cookie is a small file containing a string of characters that is sent and stored on your computer, mobile device or other device (usually encrypted) when you log in to and use a website or other online content.



Cookie-like technologies refer to other technologies that can be used for purposes similar to Cookies, such as Web Beacons, Proxies, embedded scripts, etc.

13. Account: When you register an account and provide us with some personal information, you can better use our services. When you access YouCloud, the system will use this account information to authenticate you to prevent unauthorized access to your account.

14. Anonymization: Refers to the process of technically processing personal information so that the subject of the personal information cannot be identified or associated, and the processed information cannot be restored.

15. Tokenization: Refers to the process of technically processing personal information so that it cannot identify or associate the subject of the personal information without the help of additional information.

16. Server logs: Usually, our servers automatically record the web requests you send when accessing the website. These "server logs" usually include your network requests, Internet Protocol address, browser type, browser language, date and time of the request, and one or more Cookies that can uniquely identify your browser.

Part Two: Privacy Policy

This part of the Privacy Policy will help you understand the following contents:

- I How we collect and use your personal information
- II How we use Cookies and similar technologies
- III How we share, transfer and publicly disclose your personal information
- IV How we protect your personal information
- V How you can manage your personal information
- VI Statement of liability to third parties
- VII How we handle children's personal information
- VIII How your personal information is transferred globally
- IX How this Privacy Policy is updated
- X How to contact us
- XI Dispute resolution

I. How we collect and use personal information

The personal information involved in this Privacy Policy includes: basic information (including personal name, nickname, personal phone number, email address), real-name



personal identification documents (including ID card, etc.); online identity information (including system account, IP address, email address and passwords related to the foregoing); personal property information (order payment, recharge/points and other virtual property information, etc.); personal online browsing records (including website browsing records, software usage records, click records, operation logs, etc.); device information (including device model, device MAC address, operating system type, device settings, etc.); unique device identifiers (information describing the basic situation of personal commonly used devices, such as IMEI/android ID/IDFA/OPENUDID/GUID, SIM card IMSI information, etc.); location information (including contact address, etc.); advertising delivery information (obtained only when you use the advertising delivery analysis function).

YouCloud collects and uses personal information for the following purposes stated in this Privacy Policy, including:

(I) Registration, login and related services

When you register, log in and use related services, you can create an account through a mobile phone number, email address or third-party account (including but not limited to Google account). If you choose to log in through a Google account, **we will only collect the necessary user information authorized by Google official (such as unique account identifier, bound email address)**. Such information is only used to provide you with account registration, login verification, identity identification and account security protection, and to improve the functional experience related to the login process and account management (such as optimizing login stability, adapting to login scenarios on different devices). **We will not use user data from Google accounts for purposes other than those stated in this Policy, especially not for marketing promotion, irrelevant business analysis or activities unrelated to service functions.**

(II) Information that may need to be provided when using specific functions

1. Order information: To display the order information of your account, we will collect the order information generated during your use of our services to display to you and facilitate your management of orders.

2. Information browsing and searching:

To realize this function, we may collect necessary log information. The log information used for information display includes:

(1) Your operation and usage behavior information: including the words or phrases you searched for, your browsing records and time, the time and frequency of your searches.

(2) Information you actively provide: feedback, comments. We collect this information to quickly match you with the content you need and the content you may be interested in, and also to improve our products and services.

3. Customer service:

When you initiate a complaint, appeal or consultation to YouCloud, for the security of your account and system, we may require you to provide account information first, which will be matched with your previous personal information to verify your user identity. At the same time, to facilitate contact with you or help you solve problems, we may also need you to provide the following personal information: name, mobile phone number, email address and other contact information, city/region information.

In addition, we will also collect communication information between you and us (including text/image/audio-visual/call record formats). We collect this information to investigate facts and help you solve problems. If you refuse to provide the above information, we may not be able to timely feedback the results of your complaint, appeal or consultation.

4. Ensuring the safety of products, services and user usage: To help us better understand the operation of the YouCloud website and related services, so as to ensure the safety of operation and service provision, we will record network log information, as well as the frequency of using the website and related services, crash data, usage status and performance data information.

5. Receiving push messages: When you use our services, we may use your information to send emails and SMS push notifications. If you do not wish to receive these messages, you can choose to unsubscribe on your device in accordance with our relevant prompts. However, this does not apply to cases where we send messages in accordance with legal provisions or the agreement of a single service.

6. Exceptions to obtaining authorization and consent: You fully understand and agree that we may collect and use your personal information without your authorization and consent in the following



circumstances, and we may not respond to your requests for correction/modification, deletion, cancellation, withdrawal of consent or request for information:

- (1) Related to national security and national defense security;
- (2) Related to public security, public health and major public interests;
- (3) Related to judicial or administrative law enforcement such as criminal investigation, prosecution, trial and execution of judgments;
- (4) Necessary to safeguard your or other individuals' major legitimate rights and interests such as life and property but it is difficult to obtain the person's consent;
- (5) Personal information you voluntarily disclose to the public;
- (6) Collecting personal information from legally publicly disclosed information, such as legal news reports, government information disclosure and other channels;
- (7) Necessary for signing and performing relevant agreements or other written documents with you;
- (8) Necessary for maintaining the safe and stable operation of the provided products and/or services, such as scenarios directly ensuring service availability such as repairing system crashes and intercepting abnormal logins;
- (9) Necessary for legitimate news reporting;
- (10) Necessary for academic research institutions to conduct statistical or academic research based on public interests, and when providing academic research results or descriptions to the outside world, the personal information contained in the results is de-identified; however, such research shall not use user data from third-party platforms such as Google unless the research is only for directly improving the functions and services of this product (such as optimizing user operation processes and improving service stability);**
- (11) Other circumstances stipulated by laws and regulations.

Please be informed that in accordance with applicable laws, if we take technical and other necessary measures to process personal information so that the data recipient cannot re-identify a specific individual and cannot restore it, or we may conduct de-identified research, **statistical analysis and prediction on the collected information to improve our content and layout, provide support for improving products or services**, and improve our products and services. The use of such processed data does not require separate notification to you and obtaining your consent.

If we use your information for other purposes not specified in this Privacy Policy, we will seek



your consent in advance.

We may issue service-related announcements to you when necessary (such as when suspending a service due to system maintenance). Such announcements may be closely related to your rights, and we recommend that you read them carefully upon receipt. You may not be able to cancel these service-related announcements that are not promotional in nature.

(III.)To provide you with better services and maintain and improve the quality of our products or services, we may collect and use the following information in accordance with legal provisions and your specific authorization

We may use the personal information collected in the business for statistical analysis and operational improvement, such as feedback information you actively provide, or automatic feedback information from the system when you encounter system crashes, abnormalities, etc. when using our products, as well as technical transformation, network maintenance, troubleshooting, internal policy and process formulation, and internal report generation for improving our system.

(IV.) Information we obtain when you use the services

1. Service log information, including your login and logout information, information searched and viewed when using our services, and service failure information. **If your information includes user data from third-party platforms such as Google, we will only share it with partners directly providing the service (such as Google account verification service providers) when necessary to realize the core functions of this product (such as account login, service integration), and such partners must make a written commitment to use such data only for the above specific functional purposes, not for other purposes, and take the same security protection measures as us;**
2. Device information, including **device model, device size, operating system version, and unique device identifier**, to ensure network operation security.
3. Software information, including software version number and browser type, to ensure the security of your operating environment.
4. The withdrawal of IP address takes effect after the operation and does not take effect on operations performed before the withdrawal. **If you stop using this product, you need to complete the**

cleaning of local and server-side data in the account by yourself. If the account is stopped without any account cancellation or server-side cleaning, any losses incurred will be borne by the user, and we will not be liable for any problems caused by your personal actions.

5. Advertising delivery information, including advertising delivery effect data (such as click-through rate, conversion rate, impressions and other delivery indicators) and advertising material content (such as pictures, videos, copy and other creative materials); we only obtain it when you use advertising delivery-related functions and will not use it for other purposes.

(V.) Notes on uploading data

The personal information you upload when using our products and services may be legally protected personal information of you or others, may involve your own or others' privacy, or may be protected by laws such as copyright law. You shall ensure that you have obtained permission and necessary rights to copy and upload such data and information, and please make appropriate settings and take appropriate security protection measures to prevent the leakage of such information from harming the interests of the obligee. Please pay great attention to protecting your own or others' data and information, and shall not disclose or publicize them without authorization.

(VI.) Handling of changes in the purpose of collecting and using personal information

请您了解并知悉，随着我们业务的发展，可能会对有米云的功能和提供的服务有所调整变化。原则上，当新功能或服务与所列场景相关时，收集与使用的个人信息将与原处理目的具有直接或合理关联。在与原处理目的无直接或合理关联的场景下，我们收集、使用您的个人信息，会再次进行告知，并征得您的同意。

Please understand that with the development of our business, there may be adjustments and changes to the functions and services provided by YouCloud. In principle, when new functions or services are related to the listed scenarios, the collected and used personal information will have a direct or reasonable connection with the original processing purpose. In scenarios where there is no direct or reasonable connection with the original processing purpose, we will inform you again and obtain your consent before collecting and using your personal information.

II. How we use Cookies and similar technologies



Cookies and similar technologies are common and widely used technologies on the Internet. When you use YouCloud and related services, we may use relevant technologies to send one or more Cookies or anonymous identifiers to your device to collect and store information about your access and use of this product. We use Cookies and similar technologies mainly to achieve the following functions or services:

1. Ensuring the safe and efficient operation of products and services: We may set authentication and security Cookies or anonymous identifiers to confirm whether you have logged in to the service safely or encountered illegal activities such as theft and fraud. These technologies will also help us improve service efficiency and increase login and response speed.

2. Helping you get a more convenient access experience: The use of such technologies can help you save the steps and processes of repeatedly filling in personal information and entering search content. For example: Cookies help us identify you as our registered user or save your preferences or other information provided to us (such as recording search history).

3. Analyzing your use of our services: We can use Cookies to understand what activities you perform using YouCloud services, or which services are most popular.

III. How we share, transfer and publicly disclose your personal information

(I.) Sharing

Except for the following circumstances, we will not share your information with any third party other than YouCloud without your consent:

1. Providing you with our key services. We may share your information with partners and other third parties to realize the core functions you need or provide the services you need;
2. Achieving the purposes stated in Part Two, Article I "How we collect and use information" of this Privacy Policy;
3. Performing our obligations and exercising our rights under this Privacy Policy or other agreements reached with you;
4. Within the scope permitted by laws and regulations, to comply with laws, protect the interests, property or safety of us, our affiliates or partners, you or other YouCloud users or the public from harm, such as preventing fraudulent and other illegal activities and reducing credit risks, we may exchange information with other companies and organizations. However, this does not include

information sold, rented, shared or disclosed in other ways for profit-making purposes in violation of the commitments made in this Privacy Policy.

5. Assisting in handling disputes or controversies between you and others at your legitimate request;
6. Providing your information at the legitimate request of your guardian;
7. Providing in accordance with the terms of a single service agreement signed with you (including electronically signed agreements and corresponding platform rules) or other legal documents;
8. Providing based on social public interests that comply with laws and regulations.

We will only share your information for legal, legitimate, necessary, specific and clear purposes. For companies, organizations and individuals with whom we share information, we will sign strict confidentiality agreements with them, requiring them to process the information in accordance with our instructions, this Privacy Policy and any other relevant confidentiality and security measures. If an affiliate changes the purpose of using personal information, it will seek your consent again. During your use of relevant services, the relevant company will also bear the same responsibility as us to protect the security of your information. If the above-mentioned relevant company fails to protect the security of your information, we will pursue its liability for breach of contract in accordance with the contract and legal provisions. You agree that in the event of infringement of personal information of this product, you authorize us to pursue legal liability for infringing your “right to the protection of personal information” on your behalf in our own name.

If you find any third party stealing, selling or improperly storing YouCloud user information, please report to us and provide as detailed clues as possible to facilitate our investigation and handling.

To maximize the security of your information, we recommend that you check the privacy terms of any third-party SDK services before using them. To protect your legitimate rights and interests, if you find that such SDKs or other similar applications have risks, we recommend that you immediately terminate the relevant operations and contact us in a timely manner.

(II.) Transfer

1. With the continuous development of our business, we may conduct mergers, acquisitions, asset transfers or similar transactions, and your information may be transferred as part of such transactions. We will require the new company or organization holding your information to continue to be bound by this Privacy Policy; otherwise, we will require the company or organization to seek

your authorization and consent again.

2. After obtaining your explicit consent, we will transfer your information to other parties.

(III.) Disclosure

We will only disclose your information under the following circumstances and on the premise of taking industry-standard security protection measures:

1. Disclosing the information you specify in the disclosure method you explicitly agree to at your request;

2. When it is necessary to provide your information in accordance with legal and regulatory requirements, mandatory administrative law enforcement or judicial requirements, we may disclose your information in accordance with the required information type and disclosure method. On the premise of complying with laws and regulations, when we receive a request for the above-mentioned disclosure of information, we will require the recipient to issue corresponding legal documents, such as a summons or investigation letter. We firmly believe that the information required of us should be as transparent as possible within the scope permitted by law. We carefully review all requests to ensure that they have a legal basis and are limited to data that law enforcement agencies have the legal right to obtain for specific investigation purposes.

IV. How we protect your personal information

(I.) Storage of personal information

1、保存期限：除非依据法律法规或双方约定，我们仅会在实现目的所必需的最短时间内留存您的相关个人信息（例如《电子商务法》规定：商品和服务信息、交易信息保存时间自交易完成之日起不少于三年）。在超出上述存储期限后或者在您主动注销账号时，我们将根据法律法规的要求尽快删除您的个人信息或对信息做去标识化处理。

1. Storage period: Unless otherwise stipulated by laws and regulations or agreed by both parties, we will only retain your relevant personal information for the shortest time necessary to achieve the purpose (for example, the E-Commerce Law stipulates that commodity and service information and transaction information shall be stored for not less than three years from the date of completion of the transaction). After the above storage period expires or when you take the initiative to cancel your account, we will delete your personal information as soon as possible or de-identify the information in accordance with legal and regulatory requirements.



2、 Storage region: In accordance with the provisions of laws and regulations, we will only store the collected personal information about you within the territory of the People's Republic of China. At present, there is no scenario of cross-border storage of your personal information or provision of personal information to overseas parties. If it is really necessary to conduct cross-border data transmission, we will separately clearly inform you (including the purpose of data outbound, recipient, method and scope of use, content of use, safety protection measures, safety risks, etc.) and obtain your authorization and consent. We will ensure that the data recipient has sufficient data protection capabilities to protect your personal information.

3. Termination of operation: In the event of termination of operation or other similar circumstances, we will notify you in advance and delete or anonymize your personal information after the termination of operation.

(II.) Security of personal information

1. We have a standardized privacy policy to clearly inform you of the scope of personal information collection and the purpose of use.

2. The company has established a sound internal data security response mechanism. When a personal information leakage, damage or loss occurs and its degree is classified as a security incident in accordance with the company's internal systems and relevant national standards, we will promptly activate the early warning plan to protect your personal information.

3. We will conduct data security awareness training, safety capability training and assessment for employees to enhance their understanding of the importance of protecting personal information.

4. We only allow YouCloud employees and partners who need to know this information to access your information, and have set up strict access control and monitoring mechanisms for this purpose. We also require all personnel who may have access to your information to fulfill corresponding confidentiality obligations. Failure to fulfill these obligations may result in legal liability or termination of the cooperative relationship with YouCloud.

5. We will take all reasonable and feasible measures to ensure that irrelevant information is not collected.

6. We have adopted industry-standard, reasonable and feasible security protection measures to protect your information and prevent personal information from unauthorized access, public



disclosure, use, modification, damage or loss. For example, data exchanged between your web client and the server is protected by SSL protocol encryption; we also provide HTTPS protocol secure browsing for the YouCloud website; we will use encryption technology to improve the security of personal information; we will use trusted protection mechanisms to prevent malicious attacks on personal information; we will deploy access control mechanisms to strive to ensure that only authorized personnel can access personal information.

Despite having taken the above reasonable and effective measures and complied with the standards required by relevant legal provisions, if your personal information and privacy are leaked due to the following events, we will make every effort to remedy or provide assistance to you, but you agree that we shall not be liable for any damages:

- (1) Information leakage caused by viruses, Trojan horses or hacker attacks;
- (2) Any leakage of personal information caused by you disclosing your user password to others, allowing others to obtain your user password, or sharing your registered account with others;
- (3) Any other leakage of personal information not caused by YouCloud.

Therefore, we strongly recommend that you take active measures to protect the security of your personal information, including but not limited to using complex passwords, changing passwords regularly, and not disclosing your personal information such as account passwords to others. Otherwise, you shall bear any losses arising therefrom.

V. How you can manage your personal information

You can access and manage your personal information in the following ways:

(I) Accessing your personal information

1. You have the right to access your personal information, except as otherwise stipulated by laws and regulations. You can access your personal information by yourself in the following ways: Account information - if you wish to access or edit the basic personal information in your account, you can perform such operations by logging in to your account.
2. If you cannot access your personal information through the above paths, you can contact us at any time through the online customer service provided by YouCloud. We will respond to your access request within 15 days.
3. For other personal information generated during your use of our products or services, we will



provide relevant arrangements to you in accordance with "(7) Responding to your above requests".

(II.) Correcting or supplementing your personal information

When you find that the personal information about you processed by us is incorrect, you have the right to request us to correct or supplement it. You can submit a correction or supplement application through the methods listed in "(I) Accessing your personal information".

(III.) Deleting your personal information

1. You can delete part of your personal information through the methods listed in "(I) Accessing your personal information".

2. You can request us to delete your personal information in the following circumstances:

- (1) If our processing of personal information violates laws and regulations;
 - (2) If we collect and use your personal information without your explicit consent;
 - (3) If our processing of personal information seriously violates the agreement with you;
 - (4) If you no longer use our products or services, or you take the initiative to cancel your account;
 - (5) If we no longer provide products or services to you permanently.
3. After you delete information from our services, we may not immediately delete the corresponding information from the backup system, but will delete such information when the backup is updated.

(IV.) Changing the scope of your authorized consent

Each business function requires some basic personal information to be completed. In addition, you can withdraw part of the authorization by unbinding, modifying personal settings, deleting relevant information, etc., or revoke part of the authorization by closing the function.

After you withdraw your consent, we will no longer process the corresponding personal information.

However, your decision to withdraw consent will not affect the personal information processing carried out based on your authorization prior to that.

(V.) Cancellation of account by the subject of personal information

You can apply to cancel your account through online application for cancellation, customer service or other publicly announced methods. After you cancel your account, you will no longer be able to log in to and use our products and services with that account; and all unconsumed rights and



interests generated during the use of the account on YouCloud and its affiliated products and services, as well as future expected interests, will be cleared; the content, information, data, records, etc. under the account will be deleted or anonymized (except as otherwise stipulated by laws and regulations or required by regulatory authorities, such as in accordance with the Cybersecurity Law of the People's Republic of China, your network operation logs will be retained for at least six months); after the cancellation of the YouCloud account is completed, it cannot be recovered.

If you still insist on canceling your YouCloud account after careful consideration, you can submit a cancellation application to us on the relevant function settings page of the products and/or services we provide that you use or in accordance with the operation guidelines. The cancellation path for the YouCloud website is: "My - Settings - Privacy Permission Settings - Account Cancellation".

We will reply to you as soon as possible within 15 working days after receiving your cancellation application and verifying your user identity. If you have any questions about disposing of your personal information, you can communicate with us for resolution through the contact information publicly announced in Article X "How to contact us" of this Privacy Policy.

(VI.) Restricting automated decision-making by information systems

在某些业务功能中，我们可能仅依据信息系统、算法等在内的非人工自动决策机制做出决定。如果这些决定显著影响您的合法权益，您有权要求我们做出解释，我们也将在不侵害本产品商业秘密或其他用户权益、社会公共利益的前提下提供申诉方法。

In certain business functions, we may make decisions solely based on non-manual automated decision-making mechanisms including information systems and algorithms. If these decisions significantly affect your legitimate rights and interests, you have the right to request us to explain, and we will also provide an appeal method without infringing on the trade secrets of this product, other users' rights and interests, or social public interests.

(VII.) Responding to your above requests

1. For security purposes, you may need to provide a written request or prove your identity in other ways. We may first require you to verify your identity before processing your request.
2. We will give a reply within 15 days. If you are not satisfied, you can also initiate a complaint



through the customer service contact information specified in Article X of this Privacy Policy.

3. In principle, we will not charge fees for your reasonable requests, but for repeated requests that exceed a reasonable limit, we will charge a certain cost fee as appropriate. We may refuse requests that are unreasonably repetitive, require excessive technical means (for example, requiring the development of a new system or fundamentally changing existing practices), pose risks to the legitimate rights and interests of others, or are highly impractical.

4. In the following circumstances, in accordance with legal and regulatory requirements, we will not be able to respond to your request:

- (1) Related to national security and national defense security;
- (2) Related to public security, public health and major public interests;
- (3) Related to criminal investigation, prosecution, trial and execution of judgments;
- (4) There is sufficient evidence to show that the subject of personal information has subjective malice or abuses rights;
- (5) Responding to your request will cause serious damage to the legitimate rights and interests of you or other individuals or organizations;
- (6) Involving trade secrets.

VI. Statement of liability to third parties

When you access third-party services or programs integrated with "YouCloud", the third party will collect, use and store your relevant data or information in accordance with its privacy policy or relevant agreements, and may also place their own Cookies or Web Beacons. These Cookies or Web Beacons are not under our control, and their use is not subject to this Privacy Policy. We will strive to require third parties to take protective measures for your personal information. We recommend that you fully understand their terms of service and privacy policies before accepting or using third-party products or services. If you find that a third-party product or service provider has illegal or irregular behaviors, we recommend that you terminate the relevant operations. At the same time, you can feedback to "YouCloud", and we will handle it after verification. "We require all integrated third-party services (including SDKs and partners) not to use user data obtained through this application (including Google user data) for purposes unrelated to application functions (such as advertising, marketing, data



analysis, etc.). We will conduct regular inspections on third parties. If violations are found, we will immediately terminate the cooperation and pursue liability."

VII. How we handle children's personal information

1. Since our products do not actively collect identity information such as age, we cannot know whether minors, especially those under the age of 14, are using our products. If you are a minor, you should obtain the consent of your guardian in advance before using our products and/or services, and we hope you will read this Privacy Policy together with your guardian.
2. In the case of collecting minors' personal information with the guardian's consent, we will only use, share, transfer or disclose such information when permitted by law, with the guardian's consent, or when necessary to protect the minor. If your guardian does not agree to your use of our services or provision of information to us in accordance with this Policy, please immediately terminate the use of our services and notify us in a timely manner so that we can take corresponding measures.
3. If there is evidence that a minor has registered and used our products and/or services without obtaining the guardian's consent, we will consult with the relevant guardian and try to delete the relevant personal information as soon as possible.
4. If the guardian of a minor or an interested party finds that our products have problems related to minors' information, please contact our customer service to file a complaint in a timely manner. After verification, we will delete, cancel the account or take other necessary measures as required as soon as possible. If the development of relevant legislation puts forward new requirements for the privacy protection of minors, we will take further measures immediately to ensure strict compliance.

VIII. How your personal information is transferred globally

The personal information collected and generated by us during operations within the territory of the People's Republic of China is stored in China, except for the following circumstances:

1. Explicitly stipulated by laws and regulations;
2. Obtained your explicit authorization.

For the above circumstances, we will ensure that sufficient protection is provided for your personal information in accordance with this Privacy Policy. If there is a cross-border data transfer, a cross-border data security assessment will be conducted in accordance with relevant national

regulations.

IX. How this Privacy Policy is updated

To provide you with better services, our business will change from time to time, and this Privacy Policy will be adjusted accordingly. Without your explicit consent, we will not reduce your rights under this Privacy Policy. We will remind you of updates to the relevant content by issuing updated versions on our website and mobile terminal or through other means. Please also visit us to keep abreast of the latest Privacy Policy. In the aforementioned circumstances, your continued use of our services indicates that you agree to accept and be bound by the revised Policy.

X. How to contact us

You can contact us through the following methods, and we will respond to your request within 15 days:

1. If you have any questions, comments or suggestions about the content of this Policy, you can contact us by calling our customer service hotline at 020-35672278 or through online customer service;

➤ Recipient: Guangzhou Mihui Information Technology Co., Ltd.

➤ Address: 17th Floor, No. 26 Qinglan Street, Xiaoguwei Street, Panyu District, Guangzhou City

➤ Postcode: 511400

➤ Email: youcloud@youmi.net

2. If you are not satisfied with our response, especially if you believe that our personal information processing has infringed upon your legitimate rights and interests, you can also seek a solution through the dispute resolution method stipulated in Article XI of this Policy.

XI. Dispute resolution

1. Both the interpretation of this Privacy Policy and the resolution of disputes shall be governed by the laws of the mainland of the People's Republic of China. You agree to file a lawsuit with the People's Court of Panyu District, Guangzhou City, Guangdong Province to resolve any disputes arising from this Privacy Policy and our processing of your personal information.

2. If you believe that our personal information processing has infringed upon your legitimate rights



and interests, you can also choose to report it to the relevant government departments.

3. In the event of any discrepancy between the English version and the Chinese version of this Agreement, the Chinese version shall prevail.